Attention: All Providers

Medicaid providers and vendors will be allowed to continue to submit all electronic transactions in the current format until midnight December 12, 2003. Beginning December 13, 2003, providers and vendors must transmit only HIPAA Compliant transactions via the new Alabama Medicaid Web Claims Submission Platform.

Within the 837-I HIPAA transaction (Inpatient, Inpatient Crossover, Outpatient, Outpatient Crossover, Nursing Home, Nursing Home Crossover claims), up to 999 details may be sent for a single claim. At the time of HIPAA implementation, Alabama Medicaid will be unable to process an 837-I claim with more than 50 details. Until this is corrected and you are notified differently, only claims with 50 or less details will be accepted. All claims with more than 50 details will be rejected. This new business rule does not affect the 837-P and 837-D (Professional and Dental) HIPAA transactions, because these transactions are already limited to 50 details per claim by the HIPAA Implementation Guide.

If you use a software package purchased from a vendor, please contact your vendor to ensure you do not have interruption in service. Your vendor will need to test with EDS prior to December 13, 2003. Approximately 53% of active vendors have tested with EDS. To view the list of vendors that have tested, you may type in the following URL in your web browser: www.medicaid.state.al.us\HIPAA (all caps for HIPAA). Click on the Vendor News link. You may need an upgrade or an update from your vendor in order to be HIPAA compliant.

Attention: Provider Electronic Solutions Software Users

The current version of Provider Electronic Solutions software is not HIPAA compliant and cannot be used after December 12, 2003. If you use EDS Provider Electronic Solutions software to send your transactions to EDS, a new version of the software will be mailed to your office in the near future. When the software arrives, please load it and set up the options. Do not delete your current Provider Electronic Solutions software, because you will use the current version to transmit claims through December 12, 2003.

If you require training on the new Provider Electronic Solutions software, training sessions will be held at EDS December 1-12, 2003. Please call (800) 688-7989 to make a reservation. With the new version of Provider Electronic Solutions, you will be able to connect via the web, DSL line or modem line. The software will include a detailed user manual and installation instructions.

November 19, 2003